

Cash on Delivery

Combine the unique parcel service of the Post with the Eurogiro payment services and improve your institution's offer to customers and to the postal partner – and streamline your own administration and risk management.

Primary product features

The post guarantees payment on receipt of goods; the postbank guarantees quality payment handling:

- Sending customer covers delivery of goods and collection service costs, receiving customer covers costs of payment handling
- Receiving customer's bank can guarantee time span from customer to customer and decide speed. Several services at choice depending on demand: pay in cash & credit into account, Money Order
- Full Price Transparency: based on traditional low cost pricing of postbanks
- Very high security due to postbank dedication to payment handling and high degree of automation, re-enforced by use of a high quality financial network
- A variety of account services and ways to deliver payment instructions, depending on the local postbank services

Eurogiro member benefits

- Eurogiro COD concept is in line with Postal Payment Services Agreement
- Existing paper transactions can be transformed into electronic transactions: Automated distribution and tracking of transactions mean cut in production costs and faster handling of inquiries
- Making use of multilateral standard agreement, for easy implementation of agreements and new services
- Very high Straight Through Processing Ratio (STR), using known enveloping at sending side and online out-payment. Regular monitoring of Eurogiro quality
- Access to advanced network distribution technology, with interfaces for several levels of automated production: any set-up from large host systems to standalone PC's for direct key-in at the Eurogiro Local System (ELS) is supported by Eurogiro. Access also via SWIFT Closed User Group
- Eurogiro standards nearly identical with the prevailing SWIFT standard for easy and cost-effective entry into the traditional banking world
- Day to day settling of accounts improves security and cash management
- Eurogiro standards follow SWIFT standards for easy and cost-effective entry into the traditional banking world
- Community to enhance services, ease handling and tailor corridor marketing

Cash on Delivery - Specifications

Service elements for participating institutions

- Based on service agreement with local Post/parcel service provider
- Re-using already implemented Eurogiro services for COD: cash in payment/credit (MT103-20) or Money Order (MT103 60/61/62/63)
- Issuing formatted queries/answers to queries via Eurogiro
- Communication of own prices and Eurogiro member transfer prices

Settlement

Eurogiro payments are settled each day.

Settlement is agreed bilaterally, but settlement scheme is part of MultiLateral Framework.

Single point of settlement service using service provider for instance EUR and USD.

Alternatively, the settlement is on an account with the country whose currency the payment is made in. Transactions in third country currency require account with bank in third currency country.

Implementation requirements

- Agreement with local Post on COD service
- Participation in MultiLateral Framework or signing relevant Service Level Agreements and bilateral agreements
- Implementation of minimum Eurogiro Credit Transfer or Money Order (either MT103- 20/60's)
- COD reference must be given in field 70
- Opening of EUR or USD accounts with the settlement service provider to settle transfers, perhaps supplemented with bilateral account relationships with Eurogiro members or with third bank if necessary
- Signing of relevant Eurogiro Service level Agreements

- Implementing routines for issuing electronic queries by use of Eurogiro MTn95 and MTn96
- Implementing audited security measurements
- Participation in exchange of price, volume and quality information, as well as exchange of basic member data
- Participation in quality tests and improvement efforts

Technical requirements

- Use of one of the following options:
 - Installation of Eurogiro Local System (ELS) at an agreed entry level
 - Installation of Eurogiro SWIFT Middleware (ESM) or similar own developed software for members connected through the SWIFT Eurogiro Closed User Group (SECUG) on SWIFTNet

Member services

- Turn-key installation & training
- Connectivity Certificate
- SMS messaging service
- KYC data sharing service
- Regular member meetings
- Handbooks and up-dated member information
- Quality tests on time scale performance and Straight Through Processing Ratio

Other information sources

The www.eurogiro.com is primary source of information. Consult this for:

- List of Contact Persons
- Eurogiro Information Handbook; all general rules, products & services, statistics on network use plus member specific information
- Eurogiro Message Type Specification
- Newsletters, product descriptions etc.